

Cancellation and Refund Policy

Refund Policy:

- **100% Money Back Guarantee:**
 - A user **is eligible to receive a full refund** for the verification fee if we are unable to verify their rental payment history.
 - A user **is eligible to receive a full refund** for the verification fee if we are unable to show significant improvement to their credit score.
 - **Simply call 888-506-4640**
 - Voice Mail cancellations are also honored
 - Or email at support@rentalkharma.com
 - Refunds are processed within 2 business days of request.
 - It can take 2-7 days for a refund to show up on your bank or credit card account.

Cancellation Policy:

- A user can cancel their monthly rent verification subscription at **any time**
 - **Simply call 888-506-4640**
 - Voice Mail cancellations are also honored
 - Or email at support@rentalkharma.com